



FREQUENTLY ASKED QUESTIONS (FAQs)

1. HOW DO I REGISTER FOR THE SEASON?

Once registrations open (around mid Feb), go to MyCOMET:

https://mycomet-oceania.analyticom.de/en_NZ/login

Once you've logged on:

- On the left hand menu, select '**register**' then
- Select the 'down arrow' next to **seller** and **select Eastbourne FC** (so you are buying a registration for our club)
- Select the correct 'item' you are purchasing i.e. the grade you or your child will be playing in (see 3. below for more info)
- Follow the prompts through to payment
- Note each player needs to be registered under their own respective logon

2. WHAT IF I HAVEN'T REGISTERED BEFORE?

Follow this link to sign up: https://mycomet-oceania.analyticom.de/en_NZ/signup

Then follow the steps as per registering above.

3. WHAT IF I'VE FORGOTTEN MY PASSWORD?

If you have your username or your email address follow the prompts at this link:

<https://mycomet-oceania.analyticom.de/en/forgot-password>. If you have neither contact info@capitalfootball.org.nz who will be able to help.

4. WHAT GRADE DO I REGISTER MY CHILD IN?

For juniors, the grade your child plays in is based on the age they turn this year. E.g. if your child turns 10 this year, they will play in grade 10. Girls can play down one grade if they choose to.

When selecting the 'item' when registering:

- First Kicks (4-6) is for 4 – 6 year olds
- Fun Football (7-8) is for 7 - 8 year olds
- Mini Football (9-12) is for 9 – 12 year olds
- Youth Football is for 13 – 14 year olds

5. WHEN WILL I BE CONTACTED TO LET ME KNOW WHAT TEAM MY CHILD IS IN?

It takes a bit of time to put teams together and register them as teams. As soon as we have the teams organised (mid-late March), you will receive an email letting you know your child's team and their coach.

Your coach will organise a practice time (with the exception of First Kicks). Practices are held in the Eastbourne Community Hall or at Bishops Park.

6. WHEN DOES THE SEASON START?

The football season starts in early April and runs to the end of August. Our facebook page will have the exact dates.

7. ARE THERE GAMES IN THE SCHOOL HOLIDAYS

There is NO football in the middle weekend of the April and July school holidays but football IS ON the first and last weekends of school holidays

8. HOW DO I ORGANISE A UNIFORM?

Your child will need white football shorts and orange socks which can be purchased from www.footballcentral.co.nz/eastbourne. Your coach will provide you with a shirt at the first training or game.



9. WHEN DOES FIRST KICKS START?

First Kicks starts after the April school holidays and is held in Days Bay Park, opposite the pavilion at 9.00am on Saturday mornings.

10. WHO CAN I CONTACT IF I HAVE A SPECIFIC QUESTION?

We try to check our email regularly prior to and during the season but as we rely on committee members who are all volunteers we may not reply immediately. If you have a specific question, email info@efc.org.nz